



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA SOUTH EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

June 2019 / ISSUE 48

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AREA SOUTH



Masiphumelele fire station progresses

The R19 million Masiphumelele fire station is nearing completion and, with the one being built in Sir Lowry's Pass Village in the east, will bring the number of fire stations in the City to 32, with a total of 900 firefighters.

This station will mean reduced response times for the communities of Masiphumelele, Kommetjie and Ocean View.

Major construction is nearly complete, with installation of fittings, equipment and communication systems to follow. Occupation should be in the last quarter of the year.

It has been a busy fire season. In the four months between 1 November 2018 and 28 February 2019, the Fire and Rescue Service responded to 13 483 incidents: 7 472 vegetation fires, 716 incidents involving informal structures and 662 incidents involving formal structures.

- To report a fire, call 107 toll-free from a landline or 112 toll-free from a cellphone.



Special protection status: Council has approved the inclusion of the Bo-Kaap area in a heritage protection overlay zone (HPOZ), to conserve 600 privately owned properties in this unique historical area by managing development in a sustainable and considered manner.

The City's R50,17 billion budget

More funds for safety and security, housing and transport

The draft budget was presented at 27 public meetings, and received more than 4 000 comments from residents. After considering the public's concerns, adjustments were made and Executive Mayor Dan Plato tabled a R50,17 billion budget for 2019/20. The operating expenditure is set at R41,8 billion and the capital budget at R8,3 billion.

The revenue budget was set at R40,9 billion – a 4% increase on the previous budget and below the consumer price index. Increases in rates and utility and service charges have been kept as low as possible, and there is more relief for pensioners.

This budget is going to put the City back on track after dealing with the costs of the severe drought of the last two years.

To improve safety and security, R535 million capital funding has been allocated to buy more vehicles and equipment, and

installing extra closed-circuit television cameras where needed most. There is also a commitment to deploy one dedicated law enforcement officer to fight crime and grime in every ward across the city.

R869 million has been allocated to housing, with several social housing projects in the central city under way. R148,8 million is earmarked for informal settlement upgrades, and R44 million for building early childhood development centres.

More urban regeneration

The Mayor's Urban Regeneration Programme (MURP), is getting a R447 million boost for projects in Manenberg, Mitchells Plain, Bonteheuwel and other communities.

Public transport and roads get more funds: Over the next three years, Council will spend about R2,9 billion on extending the MyCiTi bus routes between Mitchells Plain and Khayelitsha, and Claremont and

Wynberg. R412 million is set aside for these projects this financial year alone.

The City will invest around R114,8 million on new public transport interchanges (PTIs) and refurbishing the ones in Retreat and Wynberg. A new minibus-taxi facility is under way in Dunoon, while work on a new PTI in Somerset West will start soon.

After the damage done during the drought, City parks and public spaces will be restored with new planting and repairs, and an additional R2 million is set aside for more community food gardens.

R72 million has been set aside to meet the City's Expanded Public Works Programme (EPWP) targets, to provide EPWP safety workers to accompany groups of school children to and from schools, and to deploy EPWP workers at community based recycling drop-off facilities.

- See page 3 for more information on the budget, rebates and service charges.

New inner-city social housing

In May, the residents of the Pine Road informal settlement in Woodstock moved to the City's first transitional housing facility in Pickwick Street, Salt River.

A transitional housing project provides accommodation while the land the residents were occupying is developed. The Pine Road site will be developed to provide around 230 social housing opportunities.

Many former Pine Road residents may qualify for these rental units. Households with a combined monthly income of up to R15 000 qualify for these social housing opportunities.

The R11 million Pickwick Street facility, pictured below, consists of 42 rooms, communal bathrooms and kitchens, and access control.

This move is part of a plan to unlock more than 2 000 affordable and social housing opportunities near the city centre.

The City is committed to providing social housing opportunities close to central Cape Town on sites such as Salt River Market, Woodstock hospital, Pine Road and other well-located areas across town.

The City will also seek to provide housing opportunities near or in the metro's other business districts, such as Bellville, Parow, Khayelitsha, Claremont, Mitchells Plain, Wynberg and Plumstead.



See: www.capetown.gov.za/thinkwater

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www.twitter.com/CityofCT



www.youtube.com/cctecomm

KORTLIKS

Die Stad se begroting vir die boekjaar 2019/20 is R50,17 miljard. Bedryfsbesteding word op R41,8 miljard geraam en die kapitaalbegroting is op R8,3 miljard vasgestel.

Die inkomstebegroting beloop R40,9 miljard. Dit is 4% meer as die vorige begroting, en minder as die verbruikersprysindeks. Stygings in eiendomsbelasting en nuts- en diensheffings is so laag moontlik gehou én daar's verdere verligting vir pensioenarisse.

Om veiligheid en sekuriteit te verbeter, is

R535 miljoen toegewys vir voertuie, toerusting en kringtelevisiekameras.

Altesaam R869 miljoen is bestem vir behuising, en verskeie maatskaplike behuisingontwikkelings is in die middestad aan die gang. 'n Bedrag van R44 miljoen sal bestee word aan die bou van vroeëkindontwikkelingsentrums.

Oor die volgende drie jaar sal R2,9 miljard bestee word aan die uitbreiding van die MyCiTi-busroetes tussen Mitchells Plain en Khayelitsha, en Claremont en Wynberg.

KHAWUNDIBALISELE

Ibhajethi yeSixeko yonyakamali ka-2019/20 yiR50,17 bhiliyoni. Inkciitho yokusebenza yabelwe iR41,8 bhiliyoni ze ibhajethi yemali eyinkunzi ibe yiR8,3 bhiliyoni.

Ibhajethi yenkcitho ibiyiR40,9 bhiliyoni – ethe yanyuka nge4% kwibhajethi yexa elidlulileyo yaye ingaphantsi kweindeksi yexabiso labathengi. Ukunyuka kweeyithi nentlawulo zeenkonzo kugcinwe kuphantsi kangangoko, yaye zihlasiwe kwakhona iindleko zabantu abafumana imali yomhlalaphantsi.

Ukuphucula ukhuselo nokhuseleko, iR535 miliyoni yabelwe izithuthi, izixhobo, neekhamera zokhuseleko ezix-

honyiweyo ukubona okuqhubekayo.

I-R869 miliyoni yabelwe izindlu apho uninzi lwezindlu zoluntu sele ziqaliwe ukwakhiwa kumbindi-sixeko. I-R44 miliyoni iza kwakha amaziko ophuhliso lwabantwana abancinci.

Kule minyaka mithathu ilandelayo iR2,9 bhiliyoni iza kuchithwa kwiindlela zebhasi zikaMyCiTi phakathi kweMitchells Plain neKhayelitsha, iClaremont neWynberg. I-R114,8 miliyoni iza kuchithwa ekwenziweni kweerenki zezithuthi zikawonkewonke.

I-R72 miliyoni ibekelwe iNkqubo yeMisebenzi kaRhulumente yeSixeko.

Making progress possible. Together.

Report potholes promptly, please

Heavy rainfall and wet conditions cause potholes, and residents should report them as soon as they appear. It may not be practical to do permanent repairs in wet conditions, so temporary repairs may be done at first.

To prepare for winter, the City's 47 road repair teams from 20 depots did inspections, fixed potholes and did general maintenance. They repair an average of 12 200 potholes across town every month.

- Report potholes to the Transport Information Centre toll-free, 24/7, on 080 065 6463, or by e-mail to Transport.Info@capetown.gov.za. Include your name, contact number and pothole location.



Better water testing

The City has extended its Scientific Services facility in Athlone to improve the scope and scale of water quality testing.

New instruments, pictured above, can test for various substances, including organic carbon and potentially harmful metals, including mercury.

Already testing around 57 000 water samples each year, the City now has the means to test water quality at levels above those set by national legislation.

The City's Scientific Services laboratory, established in the 1920s, is a nationally accredited testing facility. It has contributed significantly to the City's excellent Blue Drop and Green Drop water and wastewater ratings.

Prepaid electricity sales

From 1 July 2019, prepaid electricity tokens will no longer be available via the City's e-Services portal.

To buy electricity via cellphone or online, residents should register on one of the following websites: Electricity.co.za, Prepaid24.co.za, Power24.co.za, EasyPay.co.za, ibuy.co.za or Ontecenergy.co.za.

Prepaid electricity can also be bought at many vendors, including supermarkets, pharmacies, service stations, banks and ATMs.

Call 0860 103 089 for assistance.

YOUR MAYCO MEMBER



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CITYNEWS is distributed as an insert to a number of community papers and is also available at City libraries.

E-mail: citynews@capetown.gov.za

Fax: 021 400 1260

Postal: PO Box 298, Cape Town 8000



We are listening to you, and responding to your needs

The City's annual budget is a dynamic one, having taken into account the needs of our residents and considered more than 4 000 comments. The budget was presented and discussed at 27 public meetings, and I am confident that this budget will set the City back on track following the drought.

One of the deliverables in the budget I am most pleased about is the commitment to deploy one law enforcement officer in every ward across this city!

Our councillors will work closely with those law enforcement officers in our

A message from the Executive Mayor, Dan Plato



fight against crime and grime. I am not done with the "Keep Cape Town Clean" campaign, and I will continue to get my hands dirty removing litter from our areas.

Our officials do this daily, but I want to draw residents' attention to their role,

because we cannot do it alone. That is why our motto is "Making progress possible. Together." We need you to work with us.

I have taken note of concerns about the state of our parks. These complaints have not fallen on deaf ears.

We are an accountable administration, which is why I am excited about the plan that the Mayoral Committee member for Community Services and Health, Dr Zahid Badroodien, has to get our parks back on track. New trees and greenery will be planted, and fences and lights repaired, or installed where there aren't any.

Our social package of nearly R3 billion will assist the poorest and most vulnerable. This includes a budget allocation for free services, rates rebates and indigent relief. We are widening the scope so that more of our residents can benefit from rates rebates and indigent relief, because we want to provide assistance to those residents in need.

My door stands open to any resident, so if you don't see me at a community meeting soon and there is something you want to raise, please get in touch!

– Executive Mayor Dan Plato

Stop vandalism and theft

Between October 2018 and March 2019, there were approximately 70 instances of electricity vandalism, costing the City millions in repairs and replacements.

Vandalism and theft of critical electrical infrastructure affects the lives of residents, and the only way to stamp this out is for residents to work with the City to bring the criminals to book.

The City is calling on residents to be anti-vandalism and theft ambassadors in their neighbourhoods, and to report the perpetrators. In most cases, the perpetrators are known to residents, as they are from the same neighbourhoods.

To encourage this, the City offers a reward of R5 000 to anyone who provides information that leads to an arrest

or the confiscation or handing-in of stolen or illegal goods.

This reward is also applicable to information leading to the arrest of people vandalising, damaging or stealing electrical infrastructure or installing illegal connections.

In terms of the Criminal Matters Amendment Act 18 of 2015, the minimum sentence for vandalism or theft of infrastructure is three years' imprisonment, and the maximum 30 years.

- Report electricity and metal theft and vandalism or give tip-offs to the City's call centre on 0860 103 089, via City Connect on www.capetown.gov.za, or to the Metal Theft Unit control room on 0800 222 771.

Platinum status for City clinics

Seven City clinics have been awarded platinum status in terms of the national Ideal Clinic programme. They are the Kuils River, Wesbank, Eerste River, Kuyasa, Adriaanse, Valhalla Park and Kasselsvlei clinics.

The Ideal Clinic programme is an initiative by the national Department of Health, aimed at improving the quality of primary healthcare at public-sector clinics.

An ideal clinic has good infrastructure, adequate staff and resources (medicine and supplies), good administrative processes and

sufficient bulk supplies. It uses applicable policies, protocols and guidelines to ensure the provision of quality health services.

To achieve platinum status, a clinic must meet 90% of the requirements that affect direct service delivery and quality of clinical care to patients.

These include availability of certain medicines, temperature control and cold chain procedures for vaccines and medicine rooms, as well as functional equipment for resuscitation and other emergencies.

City's Water Strategy has been approved

Council has approved its Water Strategy, which will help ensure that Cape Town becomes more resilient to droughts.

The Water Strategy builds on the lessons learnt, and is the product of extensive consultation with a range of local and international water experts.

The strategy takes into account the complex relationships between water, people, the economy and the environ-

ment. It sets out commitments to reducing demand and wastage, and increasing available capacity from non-dam sources by more than 300 million litres per day over the next ten years.

The Water Strategy is available on the City's website at www.capetown.gov.za.

THINK WATER
CARE A LITTLE. SAVE A LOT.



Heavy lifting: The Fire and Rescue Service's new R7,7 million Iveco Trakker 8x4 heavy-duty rescue recovery vehicle has a Fassi F660 crane with a lift capacity of 56,8 m and a maximum reach of 30,4 m. It also has two Waldon 30-ton hydraulic winches, each with a 60 m cable.

Ready for winter?

The South African Weather Service forecasts an above-average rainfall for Cape Town this winter. That's great news for the water supply and agriculture, but can also mean disruption in urban areas due to flooding.

The City's Winter Preparedness Plan includes preventative measures ahead of the rain, and swift reaction to any problems. Some of the measures include the following:

- Monitoring at-risk informal settlements – currently 29 in Khayelitsha, Philippi, Gugulethu, Klipheuwel and Strand
- Moving residents to higher ground or implementing flood mitigation measures
- Removing invasive plants along rivers
- Cleaning critical stormwater infrastructure in high flood-risk areas
- An agreement with the South African Social Security Agency to provide aid to residents in distress

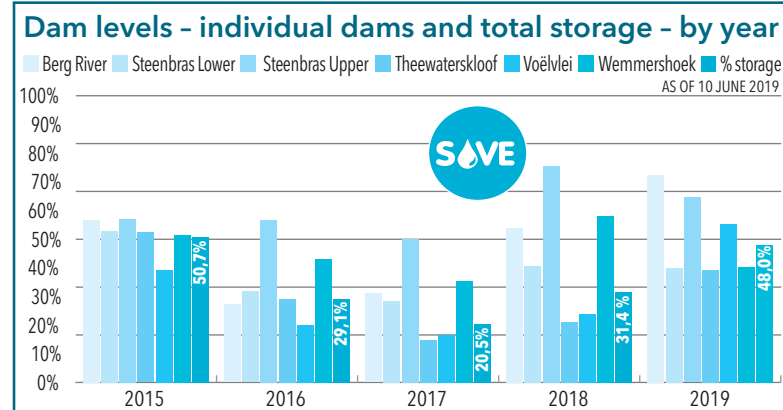
Last year, the City's Disaster Risk Management Centre responded to 377 flood incidents that affected 7 435 people.

Residents can help by reporting illegal dumping, which increases the risk of sewerage and stormwater system blockages and overflows, and also costs a great deal of money to clean.

By cleaning gutters, pruning trees and clearing waterways in and around homes, residents can reduce the risk of flooding.

Report problems to these numbers:

- Flooding, blocked drains and service disruptions: 0860 103 089
- Burst or leaking water mains, faulty and leaking water meters, blocked and overflowing sewers: Send an SMS to 31373
- Electricity faults: Send an SMS to 31220
- Life-threatening emergencies: 107 from a landline or 021 480 7700.



KORTLIKS

Vandale wat met elektrisiteitstoerusting peuter, kos die Stad miljoene rande in herstel- en vervangingskoste. Meld elektrisiteits- en metaaldiefstal en vandalisme aan by die Stad se inbelsentrum by 0860 103 089.

Sewe klinieke van die Stad het platinumstatus in die nasionale Ideale Kliniek-program ontvang. Dié spoggerige fasiliteite is die Kuilsrivier-, Wesbank-, Eersterivier-, Kuyasa-, Adriaanse-, Valhalla Park- en Kasselsvleikliniek.

Die laboratorium van wetenskaplike dienste in Athlone is opgeknep om watergehaltetoetsing te verbeter. Die

Stad toets sowat 57 000 watermonsters per jaar.

Koopkrakgoepons is vanaf 1 Julie 2019 nie meer op die Stad se e-dienstplatform te kry nie. Koop jou koepons voortaan by een van die talle handelaars in Kaapstad wat dit voorsien, waaronder supermarkte, apteke, diensstasies, banke en kitsbanke.

Onwettige vullisstorting in stormwaterdreins kan oorstromings veroorsaak. Meld onwettige stortings, oorstromings, verstopte dreins en diensonderbrekings aan by die Stad se inbelsentrum by 0860 103 089.

KHAWUNDIBALISELE

Ukumoshwa kwezixhobo zombane kudla izigidi ngezigidini xa zilungiswa naxa kufakelwa ezinye. Nceda uxele xa ubona umntu esiba izinto zombane nentsimbi naxa zimoshwa okanye ufowunele iziko leminxeba leSixeko ubahlebele kwa-0860 103 089.

Iikliniki zeSixeko ezisixhenxe zinikwe iwonga leplatinam ngokwesikhokelo iNational Ideal Clinic Framework. Ezo kliniki zezi, iKuils River, Wesbank, Eersterivier, Kuyasa, Adriaanse, Valhalla Park neyaseKasselsvlei.

Ilebhu ekwicandelo leeNkonzo zobuNzululwazi eAthlone iphuculiwe ukulungiselela ukuhlolwa komgangatho wamanzi. ISixeko

sihlola malunga neesampula eziyi 57 000 ngonyaka.

Ukususela ngowe-1 kweyeKhala 2019, iithowukheni zombane azisayi kuphinda zifumaneke kwiphowuthali yeeNkonzo zeSixeko. Ungathenga iithowukheni kubathengisi abaninzi, kubandakanywa iisuphamakethi, iikhemesti, iigaraji zeepetroli, iibhanki neeATM okanye uzithenge ngeintanethi.

Ukulahlwa kwezinto ngeendlela engekho mthethweni kwiidreyini kudala iimphuphuma. Kuxele ukulahlwa kwezinto ngeendlela engekho mthethweni, iidreyini eziblokileyo nokuphazanyiswa kweenkonzo kwiziko leminxeba leSixeko ku-0860 103 089.

The City's budget at a glance

Where the income for the R50,17 billion budget comes from, and how it is spent

The budget for the 2019/20 municipal financial year, which runs from July to June, is made up of an operating budget and a capital budget.

The operating budget of R41,78 billion is dedicated to day-to-day operations, which include the provision of services such as health, transport and roads, libraries, parks, early childhood development, policing, traffic management, water, electricity and refuse removal.

The capital budget of R8,39 billion is dedicated to the provision of new infrastructure projects and the renewal or capital maintenance of existing assets. Some key capital projects are listed in the table below.

The City's income comes mainly from property rates, service charges, government grants and investments.

A social package of nearly R3 billion has been allocated to assist qualifying poor and vulnerable residents with rebates and free basic services, such as electricity, refuse removal, water and sanitation (see panel alongside).



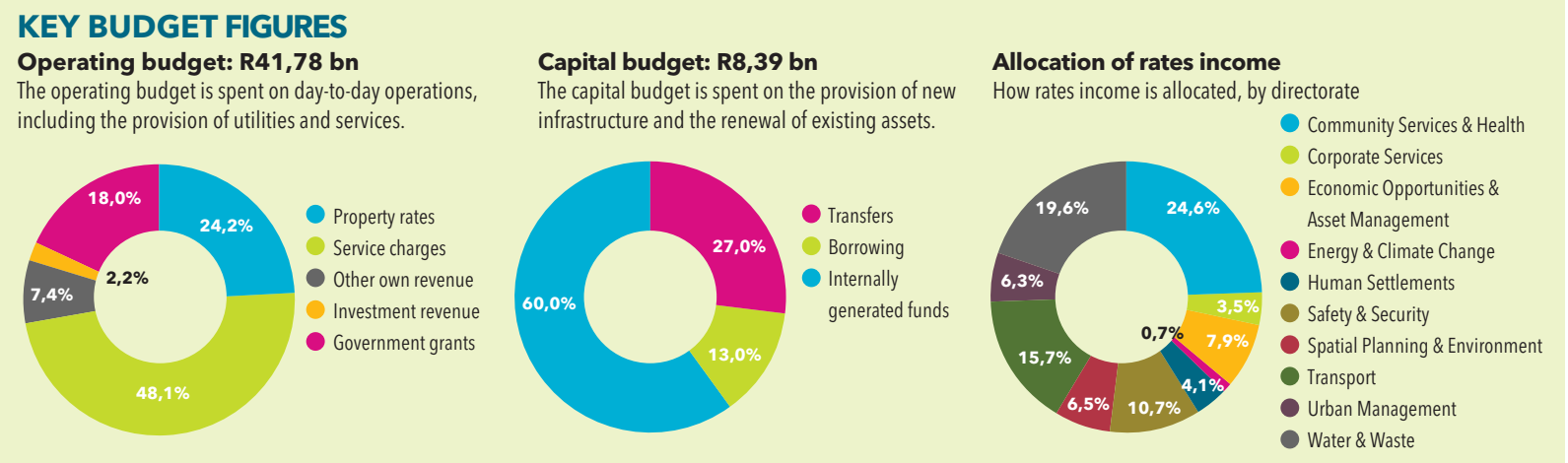
Big budget: Key projects in the South area include a materials recovery facility, electrical infrastructure upgrades and road rehabilitation.



- To help fund the City's work, service tariffs are charged. The City has done its best to keep the increases as low as possible. In brief, the tariffs are as follows:
- The increase in water and sanitation tariffs has been lowered by subsidising costs to the tune of R200 million from the equitable share allocation. The increase will be 9%, which amounts to R1,23 more per 1 000 litres of water.
 - No increase in the fixed charge for water
 - A controlled increase of 8,88% in the electricity tariff (compared to the 15,63% increase in the tariff that the City pays to Eskom for bulk electricity supply). Approximately 65% of the tariff cost is for buying bulk electricity from Eskom.
- An increase of 5% for refuse removal services, down from 5,7% last year

There will be no rates payable for residential properties on the first R300 000 of the property's value (R200 000 previously).

 - For more information, visit www.capetown.gov.za/budget.



Key capital projects

The City's biggest capital project in the South area of the metro is the design and development of a materials recovery facility at the Coastal Park landfill.

Investment in bulk infrastructure is critical and will include replacement of electrical infrastructure and the installation of new equipment.

The City is investing heavily in public transport, with work on the Retreat public transport interchange and non-motorised transport facilities.

Other significant capital projects include upgrades to public housing and electrification for backyarders.

There will be reconstruction of Ottery Road, while work on Kommetjie Road and Ou Kaapse Weg continues.

Department	Project	Value
Electricity Generation & Distribution	System equipment replacement	45 000 000
Electricity Generation & Distribution	Medium-voltage system infrastructure	19 000 000
Electricity Generation & Distribution	Medium-voltage infrastructure refurbishment	20 000 000
Electricity Generation & Distribution	Electrification for backyarders	13 021 000
Public Housing	Major upgrades to public housing	20 463 801
Infrastructure Implementation	Retreat public transport interchange	20 000 000
Infrastructure Implementation	Road dualling – Kommetjie Road and Ou Kaapse Weg	24 900 000
Infrastructure Implementation	Grassy Park non-motorised transport infrastructure	20 000 000
Roads Infrastructure & Management	Reconstruction of Ottery Road	21 260 000
Solid Waste Management	Coastal Park materials recovery facility design and development	60 000 000
Solid Waste Management	Coastal Park landfill development	55 000 000
Solid Waste Management	New Prince George Drive drop-off site	35 500 000
Solid Waste Management	Retreat drop-off site waste minimisation upgrade	13 700 000
Solid Waste Management	Mitchells Plain depot upgrade	14 430 000
Solid Waste Management	Kommetjie drop-off site waste minimisation upgrade	14 700 000

Die Stad se begroting vir die boekjaar 2019/20 is R50,17 miljard.

Die bedryfsbegroting van R41,78 miljard word gebruik vir daaglikse bedrywighede, waaronder die lewering van dienste soos gesondheid, vervoer en paaie, biblioteke, parke, vroeëkindontwikkeling, polisieëring, verkeersbestuur, water, elektrisiteit en vuilisverwydering.

Die kapitaalbegroting van R8,39 miljard is bestem vir die voorsiening van nuwe infrastruktuur en die vernouing of kapitaalinstandhouding van bestaande bates.

Inkomste kom hoofsaaklik uit eiendomsbelasting, diensheffings, staatstoelaes en beleggings.

Die Stad het sy bes gedoen om tariefstygings te beperk. Die watertariefstyging is 9%, vuilisverwydering styg met 5%, en die toename in die elektrisiteitstarief is 8,88% (vergeleke met die styging van 15,63% in die tarief vir grootmaatkragvoorsiening wat die Stad aan Eskom moet betaal).

’n Maatskaplike steunpakket van bykans R3 miljard is toegeken om kwalifiserende arm en kwesbare inwoners met kortings en gratis basiese dienste soos elektrisiteit, vuilisverwydering, water en sanitasie by te staan.

As jy om deernissteun aansoek doen, kan jy kortings (afslag) op sekere Stadsdienste kry. Doen aansoek by jou naaste munisipale kantoor of kry die vorm onder die afdeling “City Connect > Apply” op die Stad se webtuiste by www.capetown.gov.za.

Ibhajethi yeSixeko yonyakamali ka-2019/20 yiR50,17 bhiliyoni.

Ibhajethi yokusebenza yiR41,78 bhiliyoni eyiyokwenza imisebenzi yemihla ngemihla ebandakanya ukunikezelwa kweenkonzoz ezifana nezempilo, ezothutho, iindlela, amathala eencwadi, iipaki, uphuhliso lwabantwana abancinci, iinkonzoz zesipolisa, ulawulo lwezothutho, amanzi, umbane nokususwa kwenkunkuma.

Ibhajethi yemali eyikhapitali, eyiR8,39 bhiliyoni ibekelwe iziboneleleo ezitsha kunye novuselelo nolongiso lweeasethi ezinkulu ezikhoyo ngoku.

Ingeniso yeSixeko ikakhulu ivela kwiireyithi zeepropati, iintlawulo zeenkonzoz, iigranti zikarhulumente notyalomali.

ISixeko sizamile ukuba kungabikho zinto zininzi sizinyusayo. Amanzi enyuke nge9%, ukuthuthwa kwenkunkuma kwenyuke nge5%, waze umbane wenyuka nge8,88% (xa kuthelekiswa ne15,63% ehlawulwa siSixeko kuEskom ngobonelelo lombane uwonke).

Ipakeji yemali enikezwa uluntu emalunga neR3 bhiliyoni yabelwe ukunceda abahlali abahluphekayo kananjalo baza kunikwa nezaphulelo kunye neenkonzoz ezisisiseko zamahala, ezifana nombane, uthutho lwenkunkuma, amanzi nococo.

Xa ufaka isicelo senkxaso yabahluphekayo ungafumana isaphulelo kwezinye iinkonzoz zeSixeko. Ungafaka isicelo kumasipala okufutshane nawe, okanye ungathulula ifomu efanelekileyo ngeintanethi kwiSixeko Connect > Apply section kwiwebhu yeSixeko kuwww.capetown.gov.za.

About rebates and other forms of financial relief

The City's budget includes a R2,97 billion social package that provides relief to low-income households. The main forms of relief are as follows:

- Water:** 10,5 kℓ per month per indigent household, free of charge
- Sanitation:** 7,35 kℓ per month per indigent household, free of charge
- Electricity:** Each household with a municipal property value of less than or equal to R400 000 and a prepaid meter receives 60 kWh free electricity a month if they normally buy less than 250 kWh per month on average over a 12-month period. If they normally buy 250-450 kWh per month over a 12-month period, they receive 25 kWh free electricity.
- Waste removal:** Consumers who earn below R6 000 and are registered on the indigent register, and consumers whose properties are valued at less than R500 000, receive rebates between 0% and 100% on the first 240 ℓ container. Customers living in Council-owned housing schemes earning R4 500 or less will receive a 100% rebate.

Apply for indigent rates relief

Applying for indigent support could result in you receiving rebates (discounts) on certain City services.

Whether you apply for indigent support or indigent rates relief depends on your monthly household income. If you earn R4 500 or less a month, you qualify for 100% rates relief. If you earn between R4 500 and R6 000, you may qualify for between 25% and 75% indigent rates relief.

You may qualify as indigent if:

- you own just one property, and are the full-time occupant;
- you struggle to pay your municipal account;
- you are a child who lives in the home of a parent who has died; or
- you received the house in a divorce settlement.

You can apply at your nearest municipal office, or can download the necessary form from the “City Connect > Apply” section of the City's website at www.capetown.gov.za.

You will need to provide supporting documentation, such as ID, affidavits, proof of income and/or grants, and property details.

City officials are available to assist at municipal offices, and the requirements are detailed on the City's website.

Fisherman’s Lane, Seaforth upgrades

The upgrade of Fisherman’s Lane on the False Bay coastline and the Seaforth coastal precinct near Simon’s Town are two of the big capital projects in the new financial year.

R25 million is allocated for the upgrade of the coastal infrastructure at Fisherman’s Lane. The spring tides and wave action have left their mark on this popular fishing spot.

Seaforth beach is the gateway to the Boulders Beach African penguin colony, one of Cape Town’s major tourist attractions, and R9 million is allocated for upgrades in this area.

Fish Hoek DRM Volunteer Unit

The City’s Fish Hoek Disaster Risk Management (DRM) Volunteer Unit, now based at Clovelly, was started 42 years ago and is the oldest running volunteer unit in the country.

It consists of 36 active volunteers and 13 reserve volunteers who come from Masiphumelele, Ocean View, Fish Hoek and Muizenberg. Some of its members have been in service for up to 35 years.

Volunteers receive training in first aid, firefighting, traffic control, flood mitigation and event safety. They use these skills to serve their various communities in times of disaster and during City events, and even assist with beach safety during summer. On average, the Unit responds to 211 emergency incidents a year.

The DRM Fish Hoek volunteer base is one of 14 units across the city. Other units are based in Atlantis, Athlone, Belhar, Gugulethu, Khayelitsha, Macassar, Melkbosstrand, Melton Rose, Milnerton, Mitchells Plain, Ottery, Strand and Scottsdene. The total number of DRM volunteers across the metro is 410.

Upgrades to parks and pitches

Parks and other recreational spaces have been improved

The City’s Recreation and Parks Department has completed upgrades to parks and recreational facilities to the value of R19, 5 million.

The 59 projects were funded via the Urban Settlements Development Grant (USDG), external financing and ward allocation funding.

The USDG funding of R12,8 million was used to complete synthetic pitches in Hanover Park, Seawinds and Ocean View, taking the number of synthetic pitches installed around the city to more than 30.

The external funds were used to complete phase 1 of the Protea Park skate park as well as upgrades of R500 000 each to the Nyanga rugby and football fields and the Gugulethu stadium.

Through ward allocation funding, the Department was able to complete a number of upgrades to parks, recreational centres and public open spaces to the value of just over R5 million.

The projects ranged from indoor gym equipment for the OR Tambo Hall in Khayelitsha, to fencing at sports fields, high-



Pitch perfect. The Hanover Park facility is one of 30 synthetic pitches at City sports fields.

mast lighting and even a universal access ramp at the Johannes Meintjies Park in New Woodlands, Mitchells Plain.

The battle against vandalism

Vandalism, crime and other anti-social behaviour is an ongoing problem that costs the City and its residents dearly. Recently,

the R7,6 million Seawinds smart park in Manenberg was almost totally destroyed.

Help protect these facilities by reporting any vandalism or broken park equipment to the City’s call centre on 0860 103 089, logging an online service request on www.capetown.gov.za, or sending an e-mail to RP.Enquiries@capetown.gov.za.

Holiday activities at City facilities

The City is offering a number of activities during the winter school holiday to ensure children of all ages are well occupied and stimulated.

A diverse range of indoor and outdoor activities are on offer at the City’s recreational hubs. These are organised by Recreation and Parks.

Activities include various sports, arts and crafts workshops, board games, singing, dancing, face-painting, movies and museum visits. These activities will mostly be presented between 09:00 and 16:00, but some will run until 17:00.

Educational programmes focusing on anti-bullying, child safety and substance abuse will also be presented.

Library and Information Services also



has a lot on offer at its 102 libraries. In addition to the usual selection of books and audio-visual materials on offer, children can enjoy puppet shows, arts and crafts, informative talks and talent shows.

• For more information on the programmes, see www.capetown.gov.za/holidayprogrammes.

Cape Town to host Netball World Cup

Cape Town won the bid to host the 2023 Netball World Cup. The South African bid team, consisting of the City, Netball SA, Province and National Government, submitted its bid to host the event in Singapore last year.

With its track record as a leading festival and event destination, Cape Town is well placed to make the Netball World Cup, the largest women’s sporting event in the world, a success.

Apart from the direct economic impact through visitor and organiser spend, there is also the spin-off of job creation during and after events, and the increased spend at Cape Town’s many famous attractions.



A real threat: Please look out for, and report, shot-hole borer beetles.

Invasive beetles big threat to trees

In April, the City removed and destroyed sweetgum and London plane trees along Oldenland Road, Somerset West, after residents reported the trees had been infested with the highly invasive polyphagous shot-hole borer beetle (PSBH).

The beetle attacks more than 300 tree species, including oak, plane trees, maples and willows. Thousands of trees in Johannesburg, Durban, Pietermaritzburg, George and Knysna have been infected.

The tiny beetles are too small to detect easily, but infected trees have exit and entry holes in the bark, surrounded with shotgun-like bruising, ‘sugar volcanoes’ or wooden powder.

• Residents should report any sightings of shot-hole borer online at www.capetowninvasives.org.za. Give details and the location of the infected tree. Residents can also upload images of the tree.

Building plan e-filing

From 1 July 2019, the City will accept only online submissions of building plan and land use applications via its e-Services portal. Currently, 67% of building plan applications and 55% of land use applications are submitted electronically through e-Services.

Each district planning office has a workstation and officials to assist residents in registering for e-services and submitting applications.

KORTLIKS

In 59 projekte ter waarde van R19,5 miljoen het die Stad se departement ontspanning en parke talle parke en ontspanningsfasiliteite opgeknep. Kunsgrasvelde is in Hanover Park, Seawinds en Ocean View geïnstalleer.

Fisherman’s Lane langs die Valsbaaikus en die Seaforth-kusgebied naby Simonstad sal albei opgeknep word.

Die vrywilligereenheid van die Stad se rampriskobestuursdepartement in Vishoek, die oudste vrywilligereenheid in die land, werk nou vanuit Clovelly. Die getal rampriskovrywilligers deur die hele metro staan nou op 410.

Die Stad bied gedurende die winterskoolvakansie

’n wye verskeidenheid binnenshuise en buitlugaktiwiteite by die fasiliteite van die departement ontspanning en parke sowel as Stadsbiblioteke aan.

Bome in Somerset-Wes is besmet met die boorkewer, ’n dodelike indringer wat reeds die einde van duisende bome landwyd beteken het. As jy klein gaatjies in ’n boomstam opmerk, meld dit asseblief aan by www.capetowninvasives.org.za.

Die gasheerskap van die Wêreldbekernetbaltoernooi van 2023 is aan Kaapstad toegestaan. Die toernooi is die grootste vrouesportkragmeting ter wêreld.

Die Stad sal vanaf 1 Julie 2019 slegs aanlyn voorleggings van bouplan- en grondgebruiksaansoeke deur sy e-diensteplatform aanvaar.

KHAWUNDIBALISELE

ISebe lezoLonwabo neePaki leSixeko ligqibile ukuhlaziya nokuvusela iipaki nezibonelelo zolonwabo kwiiprojekthi eziyi59 ezibize iR19, 5 miliyoni. Kufakwe amabala esinyithethiki eHanover Park, eSeawinds naseOcean View.

IFisherman’s Lane kulwandle lwaseFalse Bay nakunxweme lweSeaforth kufuphi neSimon’s Town zombini ziza kuhlaziywa.

IYunithi yamaVolontiya oLawulo lweeNtlekele (DRM) yeSixeko yaseFish Hoek eyiyeyona indala kwilizwe lonke, kungoku nje iseClovelly. Inani lamavolontiya eDRM kwinqila yesixeko iyonke ayi-410.

ISixeko sinezinto ezenziwayo ezininzi ngaphakathi kwizakhiwo nangaphandle kwezakhiwo ngeholidayi yesikolo yasebusika kwiSebe laso lezoLonwabo neePaki

nakumathala eencwadi. Tyelela iziko elikufuphi nawe ubona ukuba yintoni na ekhoyo.

Imithi eseSomerset West ingenelwe libhungane elibhorayo elomoshe imithi, yaye sele lonakalise amawakawaka emithi kwilizwe lonke. Xa ubona imingxunyana kwisiqu somthi, nceda ukuxele oko ku-www.capetowninvasives.org.za.

IKapa iphumelele ibhidi yokusindleka itumente yeNethibholi yeHlabathi yango-2023, esesona siganeko sikhulu semidlalo yabasetyhini kwihlabathi lonke.

Ukususela ngowe-1 Julayi 2019, iSixeko siya kwamkelwa izicelo ezifakwe ngekhompyutha zeplani zolwakhiwo nezosetyenziso-mhlaba kwipowuthali yaso ye-e-Services.

CITY OF CAPE TOWN AND AREA SOUTH CONTACT NUMBERS

Accounts and general enquiries
Tel 0860 103 089 (option 1)
Fax 0860 103 090
E-mail accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)
Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption & fraud hotline
Tel (anonymous, toll-free) .. 0800 323 130

Cable theft
All-hours tel 0800 222 771

Public transport (toll-free)
Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water
www.capetown.gov.za/thinkwater

Report and track faults
www.capetown.gov.za/servicerequests

e-Services
www.capetown.gov.za/eServices

Contact the City
www.capetown.gov.za/contacts

Budget
www.capetown.gov.za/budget

Tariffs
www.capetown.gov.za/tariffs

Policies and bylaws
www.capetown.gov.za/policies

Council matters
www.capetown.gov.za/council

AREA SOUTH CONTACT DETAILS

Mayoral Committee member:

Alderman Grant Twigg
Tel 021 400 1218
Administrative building, cnr Melkbos and Merrydale Road, Lentegeur

Subcouncil 12
Tel 021 360 1351

Find a programme, apply for a service, access online applications and more at City Connect on www.capetown.gov.za

Administrative building, cnr Melkbos and Merrydale Road, Lentegeur

Subcouncil 13
Tel 021 444 5366
Fezeka building, cnr NY1 and Lansdowne Road, Gugulethu

Subcouncil 18
Tel 021 444 8788

FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE

Cnr Buck Road and 6th Avenue, Lotus River

Subcouncil 19
Tel 021 444 9461/784 2000
Municipal offices, Central Circle (off Recreation Road), Fish Hoek

Subcouncil 20
Tel 021 444 8112
Alphen Centre, Constantia Main Road, Constantia

Subcouncil 23
Tel 021 444 8722
Administrative building, cnr Melkbos and Merrydale Road, Lentegeur